

FFSC 25TH ANNIVERSARY: TIMELINE

Pre-1970

Chaplains care for individual and family needs – and still do

1970

Navy Ombudsman Program begins

1972

Personal Service Centers are established for information and referral

1976

Family Advocacy Program (FAP) begins

1978

The Navy's first Family Awareness Conference convenes in Norfolk

1979

The first Family Service Center (FSC) opens in Norfolk and San Diego

1980

Norfolk FSC cites 6,000 information and referral contacts and 556 social work cases opened in its first year

1982

The first overseas FSC opens in Naples, Italy; Deployment Support and Information and Referral (I&R) programs established

1985

FSC initiates Spouse Employment Assistance Program (SEAP)

1987

NBC's Today Show and ABC News run features on the FSC

1989

FSC crisis response services begin, starting with relief plan for USS Iowa

1990

FSC launches Personal Financial Management (PFM) program

1991

Desert Storm: Norfolk I&R receives 60,000 phone calls in February; Transition Assistance Management Program (TAMP) begins; Relocation Assistance Program (RAP) begins

1994

Sexual Assault Victim Intervention (SAVI) program begins

1995

FAP is realigned from medical services into the FSC umbrella

1999

FSC celebrates 20 years of service

2000

USS Cole: FSC establishes a 24-hour crisis line and Family Assistance Center (FAC) in Norfolk

2001

FSC changes its name to Fleet and Family Support Center (FFSC); Sept. 11: FFSC activates 24-hour crisis line and FAC at the Pentagon

2002

Gulf War II: FFSC reports 3.7 million service contacts, up 16 percent; The FFSC now has 55 centers and 67 delivery sites worldwide

2003

Usage of FFSC services is at an all-time high: 4.3 million service contacts

2004

The FFSC celebrates its 25th anniversary

